

CO-LOCATION AGREEMENT

THIS AGREEMENT made effective as of the ____ day of _____, _____

BETWEEN:

(the "Customer")

-AND-

(the "Service Provider")

1. Services:

- (a) Service Provider maintains a backbone for the provision and rendering of its web hosting and other services. Customer desires to locate its server(s) at Service Provider's facilities to connect to the Internet using Service Provider's backbone connections.
- (b) Service Provider will perform the installation and hookup of Customer's server to Service Provider's hub. The term "installation" shall mean placement of Customer's server on Service Provider's racks, connecting to the raw power source and UPS (maximum 2A), and an Ethernet port on Service Provider's hub. Customer agrees to have its server fully operational upon connection.
- (c) Service Provider will perform installations during its regular business hours, from ____ a.m. to ____ p.m., _____ (insert day of week) to _____ (insert day of week) (_____
(insert time zone) Time) unless alternative prior arrangements are made. Service Provider can be reached at all times via e-mail, or via Service Provider's online support. In the event of an emergency only, Service Provider can be reached by phone at _____ (insert phone number).
- (d) The terms of this Agreement do not provide for troubleshooting or maintenance of Customer's server, with the exception of performing hardware reboots when necessary. Customer is solely responsible for troubleshooting, maintenance and system administration of Customer's server.

2. Terms of Agreement:

The parties hereto agree to the following terms and conditions:

- (a) *Fees:* All fees specified are in Canadian dollars. Customer agrees to pay all fees payable under this Agreement in advance, prior to activation of Customer's connection. Service Provider accepts payment by _____ (insert list credit cards accepted). (delete the following sentence if inapplicable) Customer hereby authorizes Service Provider to charge the credit card number on file for all recurring monthly charges, service charges, excess bandwidth charges, managed services fees and any other fees or charges for services provided pursuant to this Agreement. Monthly fees will be charged to Customer's credit card in advance of the monthly services being rendered. Service Provider also accepts payments by company cheque, bank draft and money order.