

1. Limited Warranty – General Information

- (a) Supplier provides full parts and labour warranty for most products sold. Complete new systems are provided with full parts and labour warranty for ____ years. New parts and accessories are sold with their respective individual warranty. Some new parts may have an extended warranty period, irrespective of whether they are purchased with a system or not.
- (b) Any systems or parts that are sold as “used” or “second hand” are supplied “as is” and only carry the warranty (if any) specified on the sales receipt.
- (c) Labour is only covered when the equipment is installed by Supplier’s personnel. Otherwise, Supplier’s warranty covers the products only.
- (d) Supplier reserves the right to determine whether undue force, poor maintenance or improper handling voids any warranties. Warranties are subject to alteration. Any warranty written by Supplier’s personnel on a sales receipt will override anything provided for herein. All warranties commence on the date of purchase of each item and if any part is returned for warranty service or changeover, the warranty continues to run from the original purchase date, even if a new item is used as a replacement.
- (e) Supplier advises that all warranties apply to the original purchaser only, and are not transferable.
- (f) Supplier does not warranty the following:
 - (i) software not installed or not sold by Supplier;
 - (ii) configuration settings for software;
 - (iii) pirated or damaged software or removal of virus infections;
 - (iv) installations by other persons that cause component damage;
 - (v) teaching users how to operate or use products or systems purchased;
 - (vi) power surges or other damages;
 - (vii) files or hardware that have been deleted or changed from Supplier’s original installation;
or
 - (viii) hardware Supplier is not currently providing warranty for because of known problems.

THIS IS A 2-PAGE FORM.